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**Project:**

# TTEC Customer Experience Centre, West Gate, Leeds

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**Contract value:**

£tbcn

**Client:**

TTEC

**Contractor:**

CBRE

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A high end fit out in the fifth and sixth floor of West Gate building, 1 Leeds City Office Park, to accommodate TTEC's UK flagship site.

**About**

Early in 2020 Box Architects were appointed by CBRE to provide architectural services for the Cat B fit-out of the 5th and 6th floors at West Gate, Leeds to accommodate Volkswagen's UK customer experience centre run by the leading global company TTEC.

The UK flagship site for TTEC features more than 300 workstations, break-out rooms, meeting rooms and conference rooms, talent acquisition facilities and staff training rooms among others.

Box Architects worked collaboratively, although

remotely, with the client and the project team to provide a contemporary design solution that would comply with TTEC design guide as well as with the local construction standards. In a very tight programme of just a few months, Box has managed to deliver in time a modern bright space with plenty of bespoke joinery items and unique features overcoming the challenges and implications that the pandemic has brought the last few months. All the spaces have been designed using contemporary finishes and clean lines to provide a smart and comfortable environment. The communal facilities are designed with the company's branding colours, combined with porcelain tiles, oak surfaces, feature lights and ceiling details.

During the construction phase, Box worked closely with CBRE to provide all the necessary support and ensure the project was delivered to a high standard according to the design intent and the client's guidelines.

*"A high end fit-out in a tight programme along with the pandemic challenges."*

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